

# Park Hotel Vitznau

## Internal Regulation –

---

### Access Policy for Guide and Assistance Dogs

#### I. General Provisions

##### 1. Purpose

This regulation defines the controlled access of guide and assistance dogs at Park Hotel Vitznau, taking into account applicable legal and hygiene requirements.

##### 2. Scope

As a general rule, animals are not permitted at Park Hotel Vitznau.

Trained guide and assistance dogs are exempt. Their access is permitted in guest rooms, restaurants, bars, and general hotel areas. Access is not permitted in the following areas:

- Spa and wellness facilities (including pool, sauna, fitness)
- Lawn and bathing areas

##### 3. Legal Basis

###### 3.1 Federal Constitution, Art. 8 para. 2

No one shall be discriminated against, in particular on grounds of origin, gender, age, language, social position, lifestyle, religious, ideological, or political beliefs, or because of a physical, mental, or psychological disability.

###### 3.2 Disability Equality Act (BehiG; SR 151.3)

The Federal Act on the Elimination of Discrimination against People with Disabilities entered into force on January 1, 2004.

This includes, among others:

1. Ordinance on the Elimination of Discrimination against People with Disabilities (BehiV; SR 151.31)



PARK HOTEL  
VITZNAU

HEALTH & WEALTH RESIDENCE

2. Ordinance on Disabled-Accessible Design of Public Transport (VböV; SR 151.34)
3. Ordinance of the Federal Department of the Environment, Transport, Energy and Communications (UVEK) on the technical requirements for disabled-accessible design of public transport (VAböV; SR 151.342)

### **3.3 Purpose according to the Federal Council's Message (BBI 2001 1715, 1775)**

The aim of the Disability Equality Act is to create conditions that guarantee the independence of people with disabilities and enable them to participate equally in social life—particularly by facilitating access to services, education, employment, and social interaction.

---

## **II. Practical Regulations at Park Hotel Vitznau**

### **4. Conduct in the Hotel**

- Guide and assistance dogs must always be kept on a leash.
- The dog must remain calm and controlled at all times.
- In cases of persistent noise disturbance or disruption of other guests, the handler will be held responsible.

### **5. Responsibility of the Handler**

- Handlers bear full responsibility for their dog.
- Liability insurance for the dog is mandatory.
- Any damages or additional cleaning costs will be charged to the handler.

### **6. Veterinary Requirements**

- Veterinary check-ups must be carried out 1–2 times per year.
- Vaccinations must be checked regularly and kept up to date.
- Dogs must be checked for skin lesions or infections.
- Monthly parasite prophylaxis must be carried out.
- Dogs must be dewormed 2–4 times per year.
- At the time of the stay, the dog must be in good health.

## 7. Hygiene and Behavioral Measures

- Dogs must be cleaned, especially their paws, before entering indoor areas.
  - The dog must remain under the constant supervision of the handler or a third person.
  - Contact with other guests is only permitted if explicitly welcomed by them.
  - The dog must be clearly identifiable as an assistance dog (e.g., by vest or badge).
- 

## III. Final Provisions

This regulation enters into force with immediate effect. It is intended to ensure that guests accompanied by assistance dogs can participate in hotel life without discrimination, while safeguarding hygiene and safety standards as well as the interests of all hotel guests.

---