



PARK HOTEL
VITZNAU

HEALTH & WEALTH RESIDENCE

Vitznau, October 2020

Guest information

In connection with the COVID-19 pandemic, the Park Hotel Vitznau is closely monitoring the situation and its possible effects. Our main focus in all proactive measures is the well-being of our guests employees.

For prevention purposes, thermographic cameras are installed in front of the entrances of the Park Hotel Vitznau to measure body temperature. These cameras are able to analyze the body temperature with great precision and detect fever cases immediately.

The cameras are used exclusively to measure body temperature in real time. There are no recording devices and the images are not stored on a server. If, however, a high temperature is detected on a person, the management of the Park Hotel Vitznau will receive an email with a screenshot and the measured temperature for security purpose.

If one of these measuring devices detects a body temperature of 38 ° C or higher, the mask requirement applies immediately and the temperature is measured again using an infrared thermometer.

If the infrared measuring device confirms an increased body temperature of 38 ° C or higher, the following rules apply:

- It is not possible to go to a restaurant with a high body temperature.
 - Hotel guests who only stay one night at the Park Hotel Vitznau can do so in self-quarantine in the hotel suite. Catering is provided with disposable tableware via room service and no turn-down service is offered. Strict self-quarantine applies.
 - Hotel guests who have booked more than one night and would like to stay at the Park Hotel Vitznau must undergo a COVID-19 test. Self-quarantine applies until the test result is available. The costs for the test and the hotel services are covered by the guest.
- negative result:

As soon as the fever symptoms have subsided, all of the Park Hotel Vitznau's facilities are available again.



PARK HOTEL
VITZNAU

HEALTH & WEALTH RESIDENCE

- positive result:

We recommend going directly to the quarantine at home. If this is not possible, the guest can stay at the Park Hotel Vitznau for medical advice until they recover. The strict quarantine requirement applies. Meals are provided via room service and room cleaning is provided once a day in compliance with strict hygiene precautions.

In general, the requirements of the BAG and / or the canton doctor must always be followed. The costs for medical care and hotel services are borne by the guest.

With these measures, we are sure that we take another step to combat the COVID-19 pandemic, thank you for taking note.

Please stay healthy - warmly yours.

Urs Langenegger and the whole team

General manager